



**QUARTER 2  
2023  
JUNE**

**ACHENV.ORG**

## **PRESIDENT'S MESSAGE**



**Maia D. Carter, MD, MPH, FACHE**

**President-Elect, ACHE-Nevada Chapter**

Greeting, ACHE NV Colleagues and Friends,

Welcome to all the new ACHE members that have recently joined our chapter. We are thrilled to have you. We are excited to get to know you, your interests and how ACHE -NV can best support your professional needs. It is official summer. This is the time of year when the days are longer, and we are in full swing enjoying quality time with family and friends doing outdoor activities. As health care leaders we must keep

in mind a 'balanced' work-life relationship. For me, it's more of a "sustainable juggle" of ensuring my teammates get the well-deserved respite that they need to recharge while at the same time keeping pace with the organization's priorities.

As a Chapter, we have been quite busy and active providing multiple opportunities for networking and professional development. We continue to have a successful partnership with **HIMSS** with enriching topics such as "**The State of Telemedicine in Nevada**", "**Data Quality & Race and Ethnicity**", and most recently "**Disruptive Innovation in Healthcare Delivery**". We also had a face-to-face event discussion "**Meaningful Executive Alignment with Physicians**" at Summerlin Hospital. Our Meet-the-Chief event at MountainView Hospital with **Hiral Patel** was impactful learning about new innovations occurring at the hospital.

This month, we had fantastic record participation in our bi-monthly Courageous Conversations hosted by the DE&I committee discussing "**Juneteenth**", its significance for our country in addition to the powerful story and legislation surrounding "**Loving Day**".

We look forward to our virtual networking series with ACHE of Southern California on July 13, 2023. the Aviators baseball networking event in partnership with HIMSS on Friday, July 28, 2023, the 6th Annual Northern Nevada Women's Leadership, Friday, September 29, 2023 and don't forget our Nevada Healthcare Forum taking place on October 5, 2023.

We would also like to congratulate the newest scholars in the Career Accelerator Program, **Carl Balcom** and **Bertrand L. Roberson!!** We are so excited to have such talented members in our chapter.

All the Joy,

Maia D. Carter MD, MPH, FACHE  
President- Elect ACHE- NV



**Vick S. Gill, FACHE**

**Regent for Nevada**

**Fellow ACHE Nevada Members,**

*“Success is not final; failure is not fatal: It is the courage to continue that counts.”*

-Winston S. Churchill

ACHE has been committed to educating the future generation of leaders through the Higher Education Network. Healthcare management programs, through their Program Director, can join the ACHE Higher Education Network and gain access to exclusive benefits such as:

- One free subscription to each of ACHE’s publications (Healthcare Executive, Journal of Healthcare Management and Frontiers of Health Services Management).
- Reduced fee for annual Congress on Healthcare Leadership.
- Dedicated web area designed to help program directors provide valuable on-campus student experience.

ACHE - Nevada Chapter has been proud to partner with UNLV’s Department of Healthcare Administration and Policy and their department Chair, **Dr. Christopher R. Cochran, PhD**. We have created an endowed ACHE - Nevada Chapter Scholarship which is annually given to both an undergraduate and graduate student in their programs. UNLV offers both a Bachelor of Science in Healthcare Administration as well as a Master of Healthcare Administration degree.

As such, I would like take this opportunity to highlight three of our student members who all have been accepted into postgraduate fellowships at esteemed institutions.

*My name is **Janan Apple** and I recently graduated with my Master’s in Healthcare Administration and Policy from the University of Nevada Las Vegas. I started my healthcare journey when I found that my passion to be a voice for the voiceless came into play. Being a patient advocate and working the backside of healthcare, made me truly appreciate the work that went into providing healthcare to the community that surrounded me. I worked with Intermountain Healthcare at the age of 19 and grew my career to United Health Group. As I learned many different parts of healthcare through the various roles I took up, I knew that my next step after my bachelors in healthcare administration and policy was to pursue my masters. I didn’t know much about what a fellowship was until I attended a fellowship panel at ACHE Congress in 2022. After learning about each student’s experience, I knew that was my next goal to accomplish. Being an active member in ACHE and being president of the Healthcare Administration Student Association helped me to build my confidence in creating relationships, networking, and growing as a leader. I applied to several fellowships, and was successfully matched with the American College of Healthcare Executives where I will serve as their Stuart A. Wesbury Jr. Postgraduate Fellow for the 2023-2024 year term in Chicago, IL. Through this fellowship I will gain hands on experience with senior level executives, help with complex organizational activities, do rotations with each department within the organization, and help develop and grow with the organization and their needs. I am grateful to my ACHE - Nevada Chapter Board, as without them my passion for the organization would not be as thriving as it is today. Thank you ACHE - Nevada Chapter for helping me grow into the leader I am today. Chicago, I’m coming for ya!*

*My name is **Gabby De La Rosa** and I was born and raised in Las Vegas, NV. I completed my undergraduate degree in Biology at the University of Nevada, Reno and graduated in May 2023 with my Master’s in Healthcare Administration from the University of Nevada Las Vegas.*

*After gaining experience in clinic operations and working alongside medical professionals at a medical spa, I found a passion for healthcare administration. Upon completing my first year of my MHA program and gaining experience as an Operations Supervisor at Intermountain Health, I decided to look into postgraduate administrative fellowships to gain more insight on the wide variety of opportunities in healthcare administration.*

*With the support of my ACHE Mentor and my wonderful leaders at Intermountain Health, I began applying and interviewing for fellowships. I knew I wanted to pursue a fellowship at an organization that was project based and offered opportunities in specialty services. My interviews with Mount Sinai stood out to me as their leaders were immediately supportive of my areas of interest, including neonatal care and obstetrics, and took the time to get to know about my interests outside of healthcare. When I was offered their administrative fellowship at the Mount Sinai West location, it was an immediate YES for me! I am incredibly grateful for their leadership team for making the interview process so seamless and natural for me. I am excited to take on this new endeavor in healthcare administration at Mount Sinai West, NYC starting July 2023.*

*My name is **Kristina Eddy** and I am originally from California and have lived in Las Vegas for 14 years. I received my undergraduate degree in Political Science and a Masters in Healthcare Administration from UNLV. I have a background in merchandise sales to luxury brands, but the COVID-19 pandemic inspired me to decide on a career in healthcare. I recently accepted a postgraduate fellowship with the University of Colorado, School of Medicine, and will be part of their inaugural fellowship class with another individual. I am excited for this opportunity and want to thank the ACHE - Nevada Chapter for all their help in assisting me to achieve my dreams.*

The ACHE Council of Regents’ purpose is to advance the mission, vision, and values in the districts they represent. It is an honor and privilege to serve as your regent and represent Nevada in this capacity to influence the greater good of ACHE. If there is anything I can do to help you, please do not hesitate to reach out to me at [vickgill@gmail.com](mailto:vickgill@gmail.com).

- ★ Autism Awareness -August 2 at 6-7PM
- ★ Mental Health -October 11 at 6-7PM
- ★ Immigration -December 6 at 6-7PM

Save these dates in your calendar!  
 Each conversation counts towards  
 1 qualifying self-reported educational credit

These conversations celebrate differences and how these differences lead to optimal outcomes in health care and beyond

ZOOM - Courageous Conversations

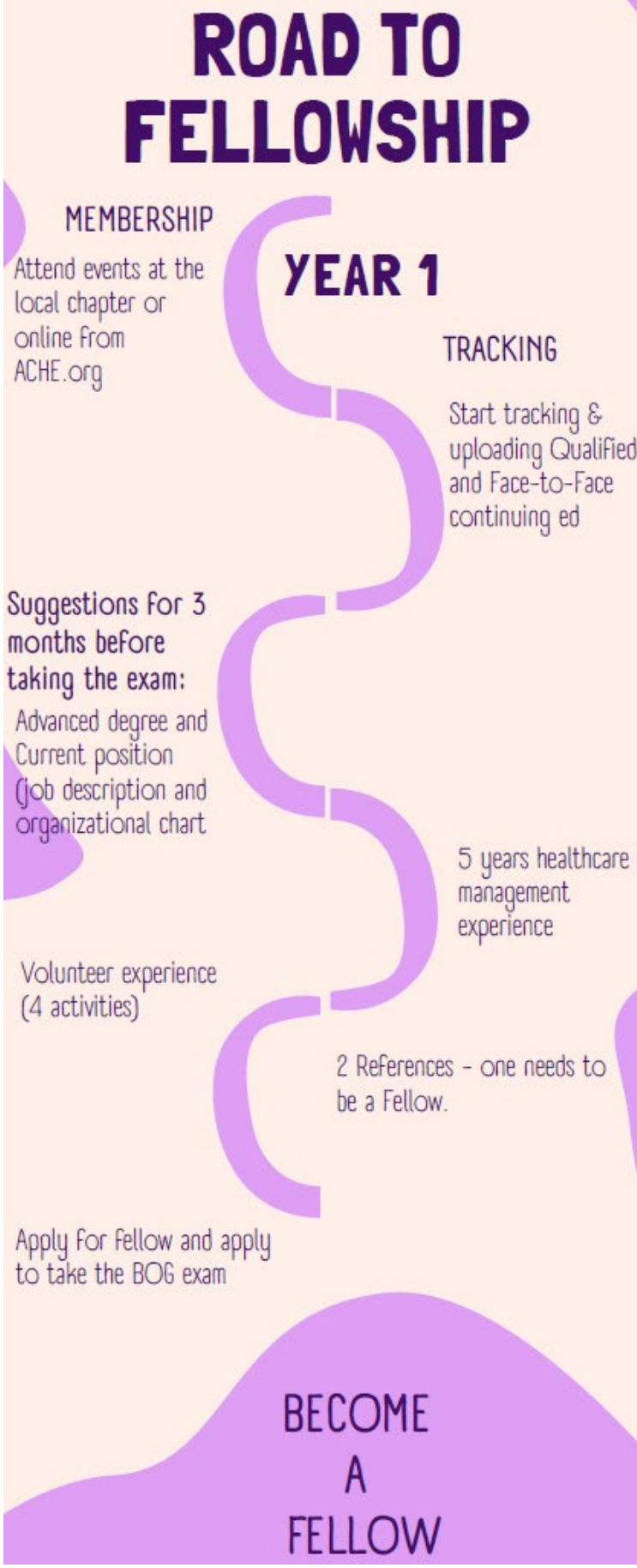
**MENTORSHIP**

The annual Mentoring Mix Up is scheduled for Thursday, August 17<sup>th</sup>. Program participants are encouraged to attend the event which includes a panel discussion on hospital operations with executive panelists from Administration and Human Resources.

The Mix Up will also allow mentees to participate in Speed Mentoring where they are able to ask questions to other mentors outside of their assigned partnership.

**LEGISLATIVE UPDATE**

As the 82nd Legislative Session closed, there were 519 bills passed both houses and were approved by the Governor. The Governor vetoed a record of 75 bills. Please take a moment to read the Las Vegas HEALS Legislative Summary. [\(4\) Las Vegas HEALS: Posts | LinkedIn](#) We invite you to the Nevada Healthcare Forum on October 5th to meet a few of Nevada Legislators.





It is never too late to be a part of ACHE! Life gets crazy and it's easy to overlook important things such as renewing your ACHE membership. If you find your membership has expired, don't worry, it is very easy to get on the ACHE website and pick-up where you left off.

The Membership Team is also working with the entire Board to reach out to past members with expired memberships to remind them how fast and easy it is to renew and rejoin the Chapter.

**New members that joined the Nevada Chapter in Q2 2023!**

Adam Maraccini, DPT, PT

Angela Dillon

Bonnie Kuckenbecker, MSN, RN

Brandon Bays, MHA

Brian M. Walsh

Cory J. Flores

Crystal Lopez

Daniel Kokmeyer, MD

Diana Nevarez

Lawrence Okpoko

Nancy Munoz

Nathalie Majorek, MD, MBA, CPE

Robert A. Harris, FACHE

Ron Loweke

Ryan L. Hicks

Salvatore Costanzo, MBA

**CAP Scholars**

ACHE is proud to introduce the newest class of **Career Accelerator Program** Scholars. These outstanding leaders participated in this professional development program to help put them on the path to cultivating healthcare organizations that are more responsive to the diverse communities they serve.

*The scholarships provided to this program are made possible through the generous support of donor contributions to **ACHE's Fund for Healthcare Leadership.***

**2023 Career Accelerator Program Scholars from Nevada**

[Full List of ACHE CAP Scholars](#)



**Carl Balcom, DNP, RN, FACHE**

Transitional Leader  
HCA Healthcare  
Nashville, Tenn.



**Bertrand L. Roberson**

Supervisory Administrative Officer  
Department of Veterans Affairs  
Las Vegas, NV

**FACHE**

Fellow of the American College of Healthcare Executives  
*The Distinction of Board Certification*

**CONGRATS**

**to the newest Nevada Chapter Fellow!**

**Mitchell F. Fong, FACHE**

# Member Spotlight



**Jon Walmsley**  
Physical Therapist  
Spring Valley Hospital

BA Loyola University Chicago '04  
MBA University of North Alabama '23  
DPT University of Illinois, Chicago '14  
Hometown: Cincinnati, Ohio

After finishing my degree I moved to Las Vegas and began practicing physical therapy in an acute

rehabilitation hospital. After a few years on the floor I moved into therapy leadership. COVID brought a whirlwind of events and also a new opportunity: I became the business development director at a rehab hospital in Centennial Hills. After nearly a decade in rehabilitation, I decided to move into acute care and have been at Spring Valley Hospital since January this year.

**Why did you join ACHE and how long have you been a member?** I joined ACHE in Summer 2021. I joined ACHE to set myself apart in the healthcare field, to meet and grow with a group of stellar professionals.

**What would you tell other professionals who have not joined ACHE as to the benefits of membership?** It's a great opportunity to develop as a leader, and you decide your own level of involvement. Whether you're pursuing a fellowship, jump starting a career with mentorship, hitting up some amazing networking events, or helping develop the next generation as a mentor - there are opportunities for growth at every level and every level of involvement.

**What would your words of encouragement be to early careerists about pursuing healthcare leadership positions given the ever-changing healthcare environment?** Focus on your own growth - as a person, as a professional, and as a leader - and your skills will always be needed, no matter what changes occur in the environment.



**Jeffrey J. Meter, MD, MBA, FACHE**  
Chief of Surgery  
Humboldt General Hospital  
Winnemucca, NV 89445

I have been at HGH for 1.5 years. I attended Juniata College undergrad (BS in Biochemistry), Drexel Hahnemann University for medical school, and Yale University for MBA. I grew up in Goshen, CT.

I joined the US Army during medical school, looking for adventure and a way to pay for my education. The result of that decision was 16 years of amazing travel, teamwork, varied cultural experiences, and receiving remarkable opportunities for growth and leadership. I served two years with Special Forces in Germany as the Flight Surgeon. During that time, I helped train Special Forces Medics, maintained the health of soldiers and their families, aided combat evacuation and search and rescue, provided medical care to hundreds of thousands of refugees, and fought in the Gulf War. I then had my orthopedic surgery residency at the premier military hospital, Walter Reed before I served at Tripler Hospital in Hawaii, training residents and deploying with the 8<sup>th</sup> Forward Surgical Team and the 25<sup>th</sup> Infantry Division. Since my military career I have had several leadership opportunities from Chairman of Orthopedics at Santa Clara Valley Medical Center to developing orthopedic trauma programs at several hospitals. The past four years has seen me working to mentor surgeons as Chair of Surgery and build surgical programs as well as improve efficiency and camaraderie.

I joined ACHE in 2019 at the encouragement of my mentor, Mr. Kurt A. Barwis, Regent of ACHE and CEO of Bristol Hospital. I was excited by the career development and networking available through ACHE. There are so many opportunities for mentorship, education, and networking with other leaders in healthcare that membership in ACHE as a healthcare leader seems like a no-brainer! Healthcare is an everchanging environment. For those pursuing healthcare leadership as a career, I think it is critical to have a good network of leaders to advise and a desire for continual learning.

UPCOMING

# EVENTS



7/13	Virtual Networking Series: Organizational Alignment <a href="#">Register for Free</a>
7/28	SOUTH: Networking at the Las Vegas Ballpark ACHE-NV & HIMSS <a href="#">BUY TICKET - LIMITED AVAILABILITY</a>
AUG TBD	VIRTUAL PANEL DISCUSSION: Healthcare Services in MENA/Arab World/GCC
8/2	VIRTUAL: Courageous Conversations: Autism Awareness 6pm – 7pm <a href="#">ZOOM - Courageous Conversations</a>
8/7	NORTH: Meet the Chief – Saint Mary’s Medical
8/17	SOUTH: Mentoring Mix Up Operations Panel & Speed Mentoring (Mentorship Program Participants Only)
8/26	NORTH: Golf Tournament – Red Hawk
9/29	NORTH: Women’s Leadership Breakfast
Q4 TBD	VIRTUAL PANEL: Career Development: Strategically Mapping Your Early Career Development
10/11	VIRTUAL: Courageous Conversations: Mental Health 6pm – 7pm <a href="#">ZOOM - Courageous Conversations</a>
10/5	SOUTH: Nevada Healthcare Forum
12/6	VIRTUAL: Courageous Conversations: Immigration 6pm – 7pm <a href="#">ZOOM - Courageous Conversations</a>



VIRTUAL NETWORKING SERIES

## Organizational Alignment

July 13 | 5-6PM PST | Virtual

This is a collaborative virtual networking experience designed to grow your network

Learn tactics from peer experience on organizational alignment, and further applying practices to your organization, team, or department. This event is in partnership with ACHE Nevada and demonstrates commitment to cross chapter collaboration.



**BASEBALL Night**



TICKET ONLY **\$50**

INCLUDES FOOD, BEER, AND WINE

FRIDAY, **28** JULY

**AVIATORS VS SPACE COWBOYS**

**LAS VEGAS BALLPARK**  
1650 South Pavilion Center Drive, Las Vegas, NV 89135

THE REALM IS UKNIGHTED

2023 STANLEY CUP

**CHAMPIONS**



**VEGAS GOLDEN KNIGHTS**

© NHL



## 6th Annual Northern Nevada Women's Leadership Breakfast:

**When:** September 29, 2023 | 7:15am

**Where:** Atlantis Casino Resort  
*\*Paradise AB Room\**

**Registration: (breakfast included)**

**General:** \$40.00

**Participating Association Members (see below) & Students:** \$35.00

Join us for an exciting and informative keynote presentation and a discussion featuring a panel of successful leaders, as they share their experiences in this interactive discussion!

**Panelists:**

**Liesl Ann Barkley** CEO, Owner, New Business Development, National Business Factors, Inc./ The NBF Group, Inc.

**Deanna DeHart**, Vice President of Employment Benefits, LP Insurance Services, LLC

**Flora Gallegos**, Chief Executive Officer, Sierra Neurosurgery Group

**Moderator: Kitty McKay** Director of Patient Experience at Carson Tahoe Health

***Proceeds will be donated to the Domestic Violence Resource Center & Advocates to End Domestic Violence***

***Register Here***

[6th Annual Northern Nevada Women's Leadership Breakfast \(mgmanv.com\)](https://mgmanv.com)





04/19/23  
**MEET THE CHIEF**  
**Hiral Patel**  
 Chief Executive Officer  
 MountainView Hospital  
 Las Vegas, NV



05/25/23 Face-to-Face  
 Strategies to Create Meaningful  
 Executive Alignment with Physicians &  
 Organizational Financial Goals  
 Hosted by Summerlin Hospital and moderated  
 by Carissa Rey, COO.



Panelists  
**Susan Pitz | Tij Von Neida | Stacey Noonan |  
 Dr. Maia Carter | Khanh Andersen**



**MODERATOR**



**BRIAN ROSENBERG**  
 Managing Director  
 for KPMG  
 Consulting

**PANELISTS**



**DR. SAMIR  
 QAMAR**  
 Founder & Former  
 CEO of MedWand



**DR. DANISH  
 NAGDA**  
 Founder & CEO of  
 Rezilient



**GUILLERMO  
 RAMAS**  
 Founder & CEO of  
 NotiSphere

06/22/23 Face-to-Face  
 Disruptive Innovation in  
 Healthcare Delivery



### Recognizing Member Achievements

Taking time to acknowledge leaders at the local level.

During the past few months, ACHE chapters have acknowledged leaders for various efforts, as well as focused on the professional development they need in 2023. Following are examples of chapter initiatives and events that provided value for and recognition of members.

#### **Resiliency, Recovery and Reigniting the Passion for Healthcare Leadership**

Health Care Management Association of Central New York covers a wide swath of the state—a total of 41 counties are included in the chapter's reach.

The chapter serves a diverse group of healthcare leaders from various settings, including academic medical centers, integrated health systems, post-acute settings and small community hospitals, rural health providers, governmental and regulatory leaders. To address the diverse interests and backgrounds of the membership, the chapter provides a variety of educational offerings:

- Each year, an annual conference is offered with ACHE Face-to-Face Education and ACHE Qualified Education credits to support advancement to Fellow status. Also, the chapter recently concluded a two-year offering of a Board of Governors Exam Prep Series aimed at providing best-practice education and experience from industry leaders to prospective members advancing to Fellow.
- Local program councils are offered in various markets throughout the state, including Rochester, Albany and Syracuse, to bring educational and networking opportunities to local markets to mitigate geographic challenges posed with such a large chapter reach.
- In 2023, the chapter will be evolving with a renewed focus on in-person educational and networking opportunities.

The chapter's focus is not only on the resiliency of healthcare leaders facing accelerating rates of burnout and departure from the industry but also on reigniting the spirit of caring for patients and employees. Resiliency is only the first step toward sustainability. It will focus on recovery from the pandemic's operational, financial and psychological impact, as well as reengage and reignite the passion of its leaders so they gain a deeper understanding of why they chose to work in healthcare.

The chapter also plans to collaborate with local educational institutions and other affiliated organizations, provide networking events throughout the state to reconnect with colleagues and contacts within the field, and reestablish itself as a leading resource in New York for healthcare leaders and students.

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*In 2023, Health Care Management Association of Central New York will be evolving with a renewed focus on in-person educational and networking opportunities.*

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#### **ACHE of South Florida 2022 Fellow Celebration and Networking Event**

This Fellow-only event celebrates a key constituent of ACHE, recognizing the attainment of the gold standard in healthcare management certification. The occasion is also an opportunity to applaud Fellows' commitment to lifelong learning and contributions to the field, ACHE and the chapter.

"It was an honor to recognize and celebrate our chapter Fellows and Life Fellows, share the great offerings and assets that ACHE has to offer, and make a call to action to Fellows to give back to the chapter as committee and board members, Regents, speakers and mentors to members, especially prospective Fellows," says Oyinkansola "Bukky" Ogunrinde, the chapter's 2022 president.

In addition, the chapter's 170 Fellows and Life Fellows were recognized along with a special acknowledgement of the 2022 Fellows on the chapter's LinkedIn page.

The inaugural Fellow event was held in 2021 virtually and featured keynote speaker Matthew A. Love, president/CEO of Nicklaus Children's Health System. In 2022, the first in-person event, which was sponsored by Memorial Healthcare System, was held and the chapter presented its inaugural Chapter Fellow Service Award.

David Smith, FACHE, executive vice president/CFO, Memorial Health System, has served on the chapter's finance committee during the past two years as a speaker and is a mentor to many ACHE members and Fellows. Given his service and commitment to the chapter, he became the first recipient of the prestigious 2022 Chapter Fellow Service award.

“I am humbled to receive the ACHE of South Florida chapter’s first Chapter Fellow Service Award. As a CFO, I felt that becoming a Fellow was important to deepen my connection to our patients and our mission. ACHE offers so many opportunities to learn and grow and advance your career, and giving back through volunteering helps me keep that connection. Thank you, South Florida Chapter, for this great honor,” said Smith.

“This event reflects the appreciation of ACHE of South Florida for its Fellows, who show the deepest commitment and dedication,” says Jenna Merlucci, FACHE, who serves as the 2022 president-elect and oversaw the production of this successful event.

### **DEI Recognition in Michigan**

At its annual meeting in November, the Great Lakes Chapter of the American College of Healthcare Executives honored one individual and two organizations who exemplify its values around diversity, equity, belonging and inclusion with its

DEBI Awards:

- Kimberly L. McVicar, DHA, an associate professor at Ferris State University, was selected for expanding her personal knowledge of these values, promoting them in her classroom, and for authoring chapters, books and published articles on DEI.
- MyMichigan Health was selected for its explicit focus on diversity and inclusion in its Vision 2025, DEI Advisory Committee, and a dedicated team within human resources to improve hiring and promotion from a DEI perspective.
- Sparrow Health System was selected for its ongoing commitment to DEI, including its adoption of eight key DEI principles for improvement, Women in Leadership program, DEI Leadership Development Program and development of implicit bias training.

The chapter congratulates them for their extraordinary accomplishments and inspiration.

## **May/June 2023 Issue Providing Award Winning Service**

ACHE chapters focus on FACHE® advancement and DEI initiatives.

ACHE chapters are providing opportunities for members to prepare for the Board of Governors Examination in Healthcare Management. Learn about some of the efforts from the past year, along with news about diversity, equity and inclusion initiatives and results from the 2023 Chapter Management and Awards Program.

### **Exam Preparation in Missouri**

Over 12 weeks last fall, the Missouri Chapter of the American College of Healthcare Executives launched its inaugural Board of Governors Exam Study Group. Hosted virtually, 11 weekly sessions covered each of the 10 knowledge areas, and one week was dedicated to Exam specifics and test-taking tips. Study materials and session recordings were provided to all registrants.

Volunteer Fellows from across the chapter led each session. There were 15 registrants with a dozen, on average, attending each session.

The chapter is thankful to the inaugural class of registrants for making the event successful, affording an opportunity to study and for early careerists to network, build a cohort, grow professionally and be introduced to ACHE Fellow leaders across the state.

Many attendees were scheduled to take the Board of Governors Exam during the months following the course’s completion, and the event’s coordinators have been optimistic that the chance to study together has been a positive layer in the Exam takers’ preparation.

The chapter is especially thankful for the roster of chapter Fellows who did a phenomenal job hosting each of their sessions.

### **Exam Preparation in Maryland**

Maryland Association of Health Care Executives, too, offered its members a Board of Governors Prep Course virtually, a series of 11 sessions to provide in-depth studies for the Exam. The chapter also promoted the program to ACHE’s Asian Healthcare Leaders online community to expand the opportunity to advance to Fellow for Asian leaders. It also shared this event with other chapters that are currently not offering an Exam prep course. There were 43 participants, including residents and nonresidents of Maryland, many of whom passed the Exam.

The chapter’s leadership also has been diligent with membership efforts led by its membership director. In November, it instituted a “reclaim your membership” drive to call members whose ACHE membership had lapsed and to encourage them to renew. The chapter is pleased to report that its membership has once again increased to more than 1,000 after a brief decline.

## DEI Journey in North Texas

In 2022, ACHE of North Texas had a goal to become a strong, proactive chapter in the areas of diversity, equity and inclusion and its multiyear journey to create belonging.

The chapter's DEI journey started in 2016, and in 2022, it revamped the representation of its board leadership and appointed its first Black/Latina president. It also held a DEI-focused strategic planning retreat, integrated DEI goals in all committee work and assembled its first Asian Healthcare Leaders Community of North Texas event. Additionally, its Education Committee partnered with the DEI Committee on a case study focused on disparate impact and underserved communities, and the DEI Committee also started providing a social media posting recognizing heritage and special calendar recognitions.

This year, ACHE of North Texas created a DEI officer role. It also is working on initiatives to be more visible in underserved communities and is looking to expand board representation to include a disabled member.

Since 2017, the DEI Committee has grown 170%, to 27 members from 10 in 2022. Additionally, DEI education panel topics have increased 700%, to seven panels in 2022 from one panel in 2017.

Conversations among committee leadership help foster inclusion and success stories in committee work. Committee members are feeling more empowered to make sure their ideas and groups are represented. The chapter sees its DEI efforts as a model for members' own organizations to create a more diverse, equitable and inclusive environment, as well as to deliver more compassionate care to the diverse patient populations they serve.

## Congratulations to Our Winning Chapters

At the 2023 Congress on Healthcare Leadership, 16 ACHE chapters received performance awards as part of the Chapter Management and Awards Program. The award-winning chapters were honored during the Malcolm T. MacEachern Memorial Lecture and Luncheon. To receive recognition, chapters must meet or exceed one or more of the four performance standards based on a tiered recognition system.

ACHE uses the information from reports submitted by chapters to calculate the performance standards that must be met for the year. These performance standards are set annually by taking a three-year average of performance at the 90th percentile level for each standard.

Five chapters won the Award of Chapter Distinction; 11 chapters won the Award of Chapter Merit; and five chapters won the Award for Sustained Performance. For a complete listing, visit [ache.org/ChapterManagementAwards](http://ache.org/ChapterManagementAwards).

## ACHE NEWS

The one-stop source **exclusively** for ACHE members

ACHE-news is delivered to all members biweekly and features the latest ACHE news and resources, as well as an aggregate of current articles from leading publications. See link below.

<http://www.ache.org/newclub/newsltr/ENEWS/ENEWS.cfm>

The Professional Development Digest is delivered to all members biweekly and each issue features in-depth information about an upcoming ACHE program or event, a Career Corner that offers tips and resources and a calendar of upcoming face-to-face and online programs. See link below.

<http://www.ache.org/newclub/newsltr/pdd/pdd.cfm>

**ACHE**  
**Professional Development Digest**  
*Turning Learning into Results*

Elevating Leadership is a digital publication that provides high-level perspectives on the top challenges facing healthcare leaders like you. See link below.

[http://www.ache.org/newclub/newsltr/Elevating\\_Leadership/index.cfm](http://www.ache.org/newclub/newsltr/Elevating_Leadership/index.cfm)

elevating leadership

*Insights and Strategies for Healthcare Leaders*